



## H.O.O.V.E.S. Privacy Policy

### INTRODUCTION

Welcome to H.O.O.V.E.S. (Healing of Our Veterans Equine Services). Your privacy is important to us, and we are committed to protecting your personal information. This Privacy Policy outlines the types of information we collect, how we use and protect it, and your rights regarding your data.

### INFORMATION WE COLLECT

- **Personal Information:** We collect personal information you provide directly to us, such as your name, email address, phone number, and payment information.
- **Automatically Collected Information:** We may collect information about your interactions with our website, including IP addresses, browser types, referring pages, and usage data.
- **Cookies and Tracking Technologies:** We use cookies and similar technologies to enhance your experience on our website. You can manage your cookie preferences through your browser settings.

### HOW WE USE YOUR INFORMATION

- **Service Delivery:** To provide, maintain, and improve our services, including processing donations and event registrations.
- **Communication:** To send you updates, newsletters, and other information related to our services and activities.
- **Analytics:** To analyze website usage and improve our services and user experience.
- **Legal Compliance:** To comply with legal obligations and protect our rights.

### SHARING YOUR INFORMATION

We do not sell, trade, or otherwise transfer your personal information to outside parties except as described below:

- **Service Providers:** We may share your information with third-party service providers who assist us in operating our website and conducting our activities.
- **Legal Requirements:** We may disclose your information if required by law or to protect the rights, property, or safety of H.O.O.V.E.S., our users, or others.

### DATA SECURITY

We implement appropriate security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is completely secure.

## **YOUR RIGHTS**

You have the right to:

- **Access:** Request access to the personal information we hold about you.
- **Correction:** Request correction of any inaccurate or incomplete information.
- **Deletion:** Request deletion of your personal information, subject to legal requirements.
- **Objection:** Object to the processing of your personal information under certain circumstances.

## **CHANGES TO THIS PRIVACY POLICY**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

## **CONTACT US**

If you have any questions or concerns about this Privacy Policy, please contact us at [info@hooves.us](mailto:info@hooves.us).